

WHAT IS COVERED

Should they occur to a degree exceeding what constitutes normal aging of graphics, 247 Graphx Studios Inc. warrants its products against the following: fading, discoloration, crazing, peeling, pitting.

WHAT IS NOT COVERED

- Natural weathering, gradual reduction in gloss, slight color changes, some lifting of the graphics at the edges.
- Graphics lifting from recessed areas.
- Graphics damaged as a result of improper car washing or physical damage caused by contact with foreign objects such as road debris, tree branches, car keys, etc.
- Labor to replace damaged graphics unless installed by 247 Graphx Studios, Inc.

HOW LONG IS THE WARRANTY?

- Computer-cut vinyl graphics, unprinted: 5 years.
- Solvent printed perforated window vinyl: 1 year
- Solvent printed graphics: 3 years/2 years in high-sun states.*

Amount of warranty coverage on vinyl and ink by year and by stage

STAGE	VINYL	INK
1	0 yr.	1 yr.
2	2 yr.	2 yr.
3	3 yr.	3 yr.
HD	3 yr.	3 yr.

* AZ, NM, desert CA, NV, UT, TX, FL, PR, OK

WHAT YOU CAN EXPECT FROM US

If your warranty claim is justified, 247 Graphx Studios, Inc. will replace that product which is faulty. If 247 Graphx Studios, Inc. installed your graphics and your claim is justified, your remedy will include labor to remove damaged graphics and install new. If 247 Graphx Studios, Inc. did not install your graphics, no provision or remedy to cover labor for reinstallation will be made. In no case will 247 Graphx Studios, Inc. be liable for any direct, indirect or consequential damages resulting from product use.

WHAT ARE YOUR OBLIGATIONS?

- Product misuse - 247 Graphx Studios, Inc. offers no warranty for graphics which are not installed, used or cared for in compliance with 3M bulletins or 247 Graphx Studios, Inc. application instructions.

- Car washing (after application) - See 247 Graphx Studios, Inc. Maintenance and Care Sheet for details on accepted washing. Do not wash the vehicle for three days following application.

- Wax - do not apply any wax directly over graphics.

HOW COMPLAINTS WILL BE EVALUATED

Visual assessment of the problem is required. 247 Graphx Studios, Inc. reserves the right to choose from one of the following means of evaluating complaints:

- Return of the unapplied graphics
- Photos of applied graphics
- Third party assessment by 3M Technical Service

Verbal descriptions of product problems are not sufficient

STEPS TO TAKE WHEN YOU HAVE A PROBLEM

1. Document the problem. Compile the following information before calling:

- Vehicle make, model, year, unit number (if applicable)
- Detailed description of problem
- Extent of problem: How many vehicles? Which parts of vehicle?

2. Call 247 Graphx Studios, Inc. to initiate your complaint.

3. 247 Graphx Studios, Inc. will assess your claim. A third party (3M Tech Service) may be called to inspect.

4. 247 Graphx Studios, Inc. will make appropriate remedy.

REQUIRED BULLETINS

Preparation, installation, care and use of graphics in strict compliance with the following documents are required under terms of this warranty. These bulletins can be faxed to you via 3M's Fax-On-Demand system.

Phone 800-364-0768.



WWW.247GSI.COM

I understand the terms and conditions of this warranty contract and accept the amount of coverage offered by this warranty appropriate to the corresponding stage quality.

STAGE _____

DATE _____

CUSTOMER SIGNATURE

